











San Diego County Community Corrections Partnership Meeting November 3, 2015

Pending Healthcare Waivers Panel Discussion

Nick Macchione, Director- Health & Human Services Agency

HEALTHCARE OPPORTUNITIES: A SYSTEMS APPROACH

- Team care is better care
- Coordination, collaboration, continuity enhance health services
- Mobilizing and coordinating primary medical services, specialists, behavioral health, and long-term supports increases efficiencies improves housing outcomes, and reduces recidivism



DRUG MEDI-CAL BACKGROUND

Centers for Medicare & Medicaid Services (CMS) approved an amendment to the existing 1115 waiver for Drug Medi-Cal covered services

Goal: improve the quality and availability of Substance Use Disorder services by establishing an organized delivery system

Counties have the choice to opt in

DRUG MEDI-CAL SERVICES

Those in **bold italics** are DMC reimbursable only in counties that opt in:

- Case Management
- Withdrawal Management (aka detox)
- Residential
- Intensive Outpatient (aka day care habilitative)
- Outpatient
- Narcotic Treatment Programs

DRUG MEDI-CAL SERVICES (CONT'D)

- Recovery Services
 - Recovery Monitoring
 - Substance Abuse Assistance
 - Education and Job Skills
 - Family Support
 - Support Groups
 - Ancillary Services

DRUG MEDI-CAL TIMELINE

March, 2016: Decision on whether to opt in or out

April, 2016: Submit Implementation Plan to DHCS

September, 2016: Contract with State Executed

July, 2017: Full Implementation

1115 MEDICAID WAIVER



Flexibility to Innovate Beyond State's Medicaid Plan



Must Achieve Federal Budget Neutrality

DHCS' 1115 MEDICAID WAIVER PROPOSALS



Medi-Cal 2020: Key Concepts for Renewal

March 16, 2015

Delivery System
Transformation &
Alignment Programs

Public Hospital System Reform

Global Payment System Dental Transformation

> Independent Access Assessment

Whole Person Care Pilots

WHOLE PERSON CARE PILOTS











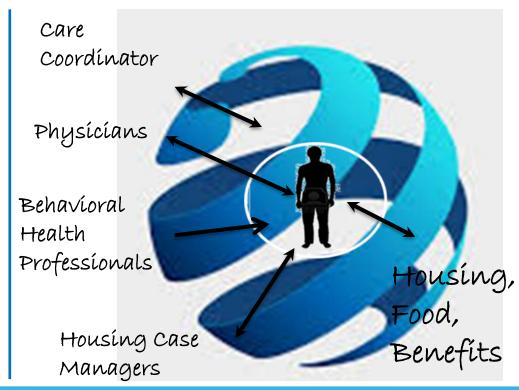
WHOLE PERSON CARE PILOTS

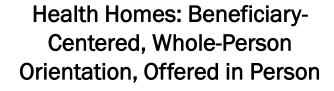
- Voluntary County/Regional WPC with Option for Housing Supports
 - Provides competitive process for counties or groups of counties to pursue high risk, vulnerable populations to provide an integrated whole person approach
 - Federal Financial Participation (FFP) \$300 M annually (\$1.5 B over 5 years) based on approved application
 - Counties (along with public partners) responsible for nonfederal share (IGT)
 - Counties required to include public & private partners who share responsibility for services and outcomes

HEALTH HOMES: ALTERING/ENHANCING PRIMARY CARE/MEDICAL HOME CONCEPT

Medical Homes: Physician-Centered, Medically-Focused



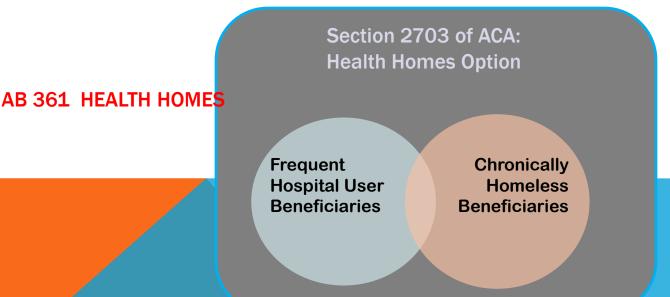




AB 361: "Health Homes" Bill (Mitchell)

Affordable Care Act option creates a new Health Home benefit for Medi-Cal beneficiaries who are

- FREQUENT HOSPITAL USERS or
- CHRONICALLY HOMELESS



ELIGIBILITY

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- Asthma/COPD
- Diabetes
- Traumatic Brain Injury
- Hypertension
- Congestive Heart Failure
- Coronary Artery Disease
- Chronic Liver Disease
- Chronic Renal Disease
- Chronic Musculoskeletal
- HIV/AIDS
- Seizure Disorders
- Cancer
- Cognitive Disorder

Behavioral Health

Substance Related and Addictive Disorders

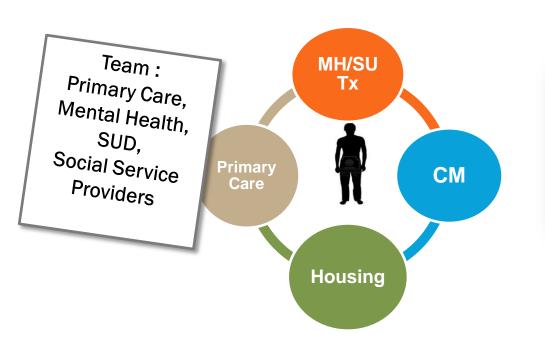
Major Depression Disorders

Biploar Disorders

Psychotic Disorders (including Schizophrenia)

Personality Disorders

Trauma-and Stressor-Related Disorders





2 Years: 90% Federal, 10% State After 2 Years: 50%/50%

AB 361: "Health Homes" Bill (Mitchell)

Health Home Services Required by ACA















STRUCTURE

Medi-Cal Managed Care Plans

Mandatory: MCPs in the county

Optional: Mental Health Plan and county integrated Mental Health/Substance Use Disorder plans

Community-Based Care Management Entities

Community health centers, community mental health centers, hospitals, local health departments, primary care, SUD treatment providers, providers serving individuals experiencing homelessness or those diagnosed with HIV/AIDS, or other organizations who meet requirements and are selected by the MCP

Community and Social Support Services

Could include supportive housing providers, food banks, employment assistance, social services

Rate?

Known: Per Person,
Per Month Rate,
Tiered by Complexity,
Homeless People at
Top

Unknown: How Much?

Services Definitions?

Known: Outreach & Engagement, Housing Navigation, Care Coordination

Unknown: What Housing Stability Services Can Be Funded?

Eligibility?

Known: Chronic Conditions, High Acuity or Combination

Unknown: Other Limits on Eligibility, How Will State Determine Severity?

HEALTH HOMES TIMELINE

Now through June, 2016: Stakeholder Engagement

July, 2016: CMS approval

July, 2017: Implementation

WHAT DOES THIS MEAN FOR PEOPLE INVOLVED WITH THE JUSTICE SYSTEM?

System Connections

Relationships



Who Needs to be at the Table?

Employment Strategies for Justice Involved Individuals

Andrew Picard, Manager of Strategies Initiatives-SDWP





A proud partner of America's Job Center of CaliforniaSM network

Andrew Picard

Manager, Adult Programs and Strategic Initiatives



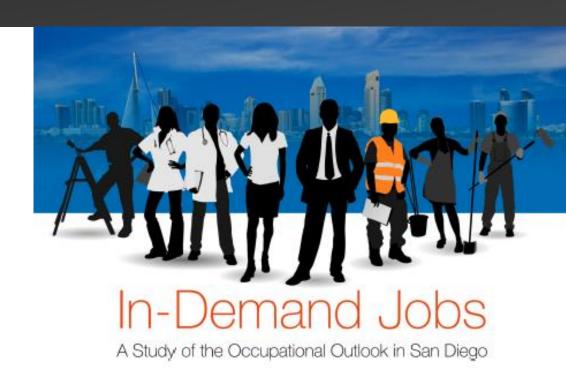
Ricky Valdez

Vice President of Programs

In-demand Jobs Research

- Identify 50 in-demand occupations
- Conducted in-depth interviews with employers
- Examination of special populations:
 - Including the previously incarcerated

www.workforce.org/reports



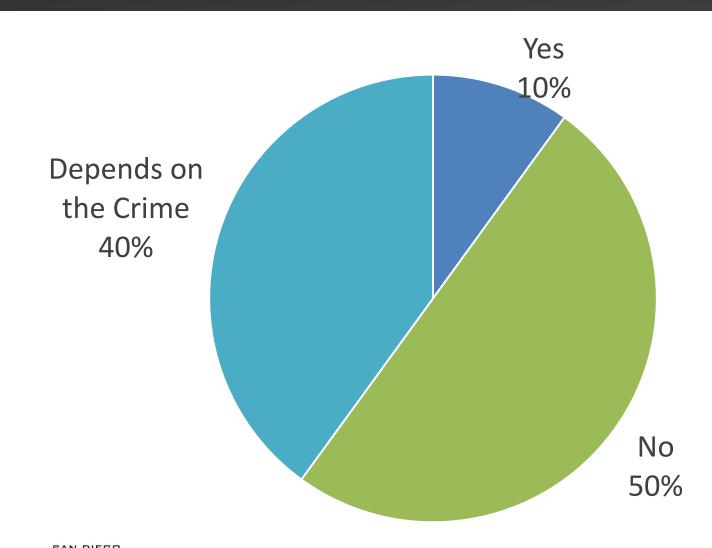


In-demand Industries

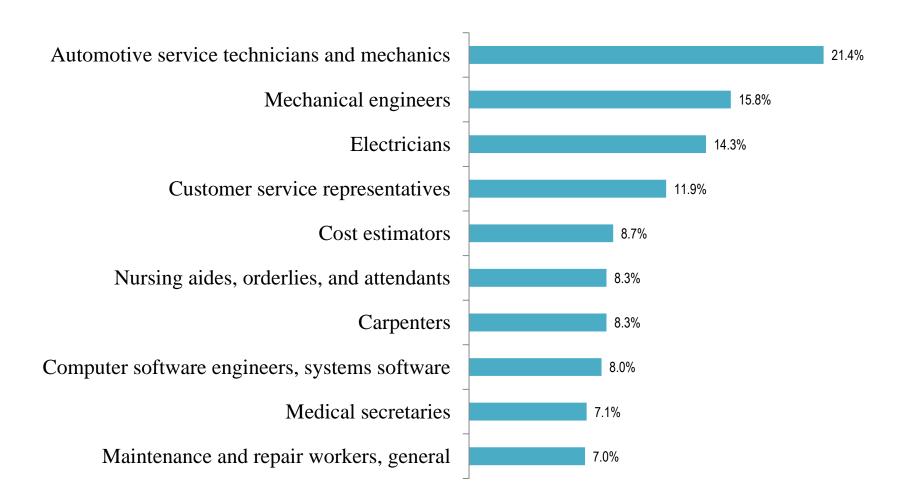




Would you consider hiring a previously incarcerated individual?

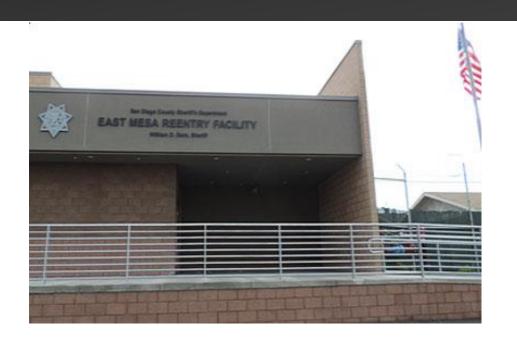


Formerly Incarcerated Top Ten In-Demand Occupations





Reentry Works San Diego







- \$500,000 grant DOL
- 2015-2017
- Partners: SDWP + Sheriff + Probation

Second Chance

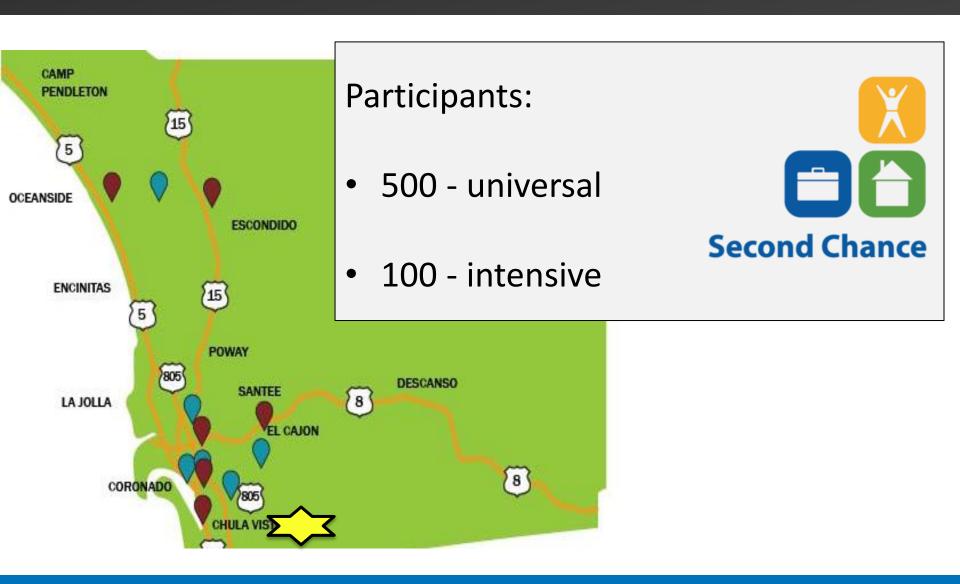




Disrupt the cycle of incarceration and poverty by helping people find their way to self-sufficiency



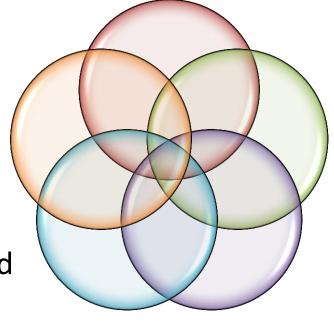
Goals and Services



Key Strategies – Program Design

Empowerment and ownership

Strengthen the hand-off



Targeted business engagement

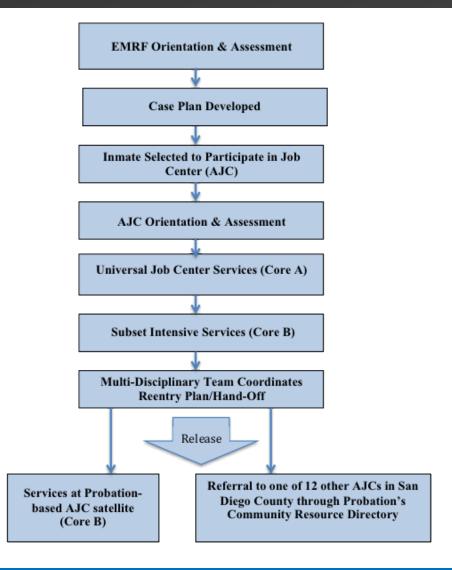
Team-based case management

Build on existing programs



Team-Based Case Management

- Sherriff/Probation
 Staff identify
 participants
- Job Center staff will join the Multi-Disciplinary Team
- In-kind resources
- Shared outcomes



Integrate with Existing Reentry Programming

Vocational programs:

- print shop
- culinary arts
- food preparation, etc.

Other existing services:

- GED program
- Thinking for a Change
- anger management
- substance abuse
- and other resources



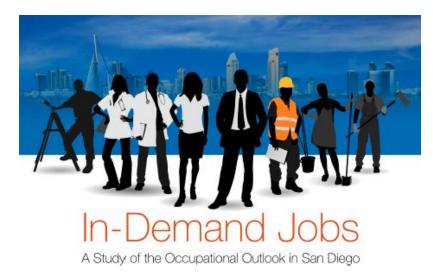


Empewerment and Ownership

- Implement peer-to-peer learning models
- Identify "team leads" for developing peer-led:
 - Career coaching
 - Assessments and testing
 - Mock interviews
 - Review resumes and cover letters

Targeted Business Engagement

- Align with SDWP research
- Develop an "Offender friendly database"
- Connect employer's with participant wage subsidies
- Host Employer Socials onsite





Strengthening the Hand-Off

- Continuum of Care through training and supportive services
- Coordinating post-release services with Probation Officer during/after appointments
- "Job Readiness Toolkit"

Next Steps

- On-boarding staff
- Conducting focus groups with the population
- Target service delivery beginning December, 2015





Probation 2014 Needs Assessment Analysis

Dr. Geoff Twitchell, Probation Treatment Director

What is the Needs Assessment Analysis?

An annual review of the needs of the adult offender population to help guide the decision making process with regard to how department resources are allocated and how services are delivered

What data is captured in this report?

Data for adults who in calendar year 2014 were on high risk formal probation or supervised in the Post Release Offender Division either on Post Release Community Supervision (PRCS) or Mandatory Supervision (MS)

Among these populations, the data reflects the number of individuals who score "high need" in each of the thirteen domains of our empirical assessment tool- the Criminal Offender Management Profile for Alternative Sanctions (COMPAS).

How is "High Need" determined?

In COMPAS, each need (or domain) is assigned a score between one and ten. A score of eight (8) or above is considered a "high need" score, with the exception of the substance abuse domain, which requires a score of (5) or above to be considered "high need".

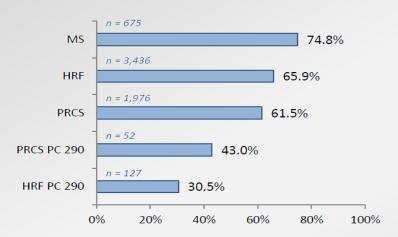
What are the most predominant needs of these populations?

Substance abuse, cognitive behavioral therapy, residential instability, and vocational/ educational all fell among the top four needs for these populations (for the exception of MS, in which criminal opportunity fell fourth and vocational/educational fell fifth).



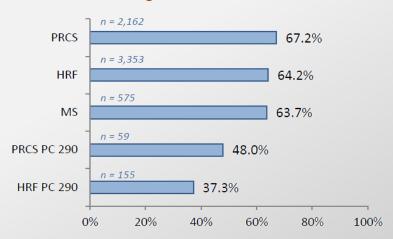
What does this mean in terms of the number of individuals who fall high in "need" of these services per year?





Substance Abuse
Over 6,200 per year

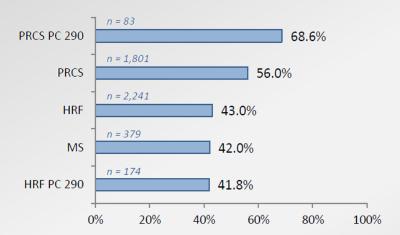
High Need for CBT



Cognitive Behavioral Therapy
Over 6,300 per year

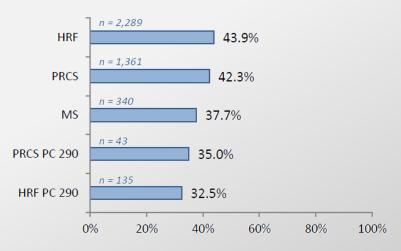
What does this mean in terms of the number of individuals who fall high in "need" of these services per year?

High Residential Instability



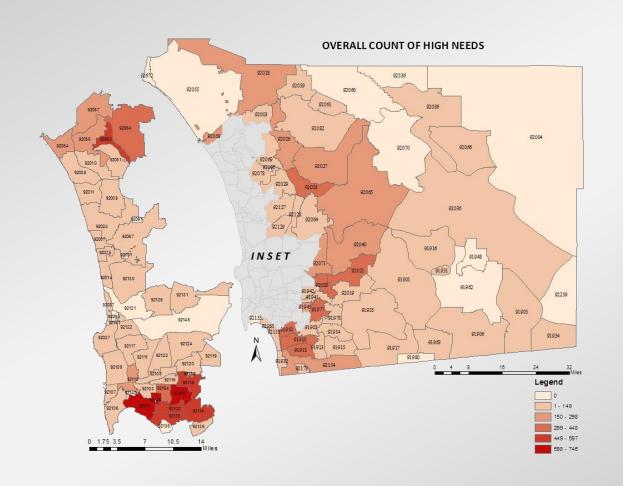
Residential Instability
Over 4,600 per year

High Vocational/Educational Need



Vocational/Educational
Over 4,100 per year

Generally, where do these "high need" individuals reside?



Top 10 Densest Zip Codes

- 1. 92105 (6%)
- 2. 92101 (5%)
- 3. 92114 (4%)
- 4. 92113 (4%)
- 5. 92102 (4%)
- 6. 92083 (3%)
- 7. 92115 (3%)
- 8. 92025 (3%)
- 9.92021 (3%)
- 10. 91977 (3%)

Next Steps...

- Continued analysis of the "needs" of the offender population
- Correctional Program Checklist (CPC) Implementation

The Evidence Based Correctional Program Checklist (CPC) is a program evaluation tool developed by Dr. Ed Latessa with the University of Cincinnati for assessing correctional intervention programs.

Key Features:

- Used to ascertain how closely correctional programs meet the known principles of effective intervention
- A validated tool used on both adult and juvenile programs
- Provides a measure of program integrity and quality
- All of the indicators included in the CPC have been found to be correlated with reductions in recidivism.
- The CPC can measure if a program meets the principles of risk, need, and responsivity

CPC site visits have now been completed for five treatment programs serving Probation populations.

Update from the Center for Employment Opportunities

Robert Smith, San Diego County Director, CEO



Center for Employment Opportunities





- **Mission.** The Center for Employment Opportunities (CEO) is dedicated to providing immediate, effective and comprehensive employment services to men and women with recent criminal convictions
- **Vision.** CEO's vision is that anyone returning from prison who wants to work has the preparation and support needed in order to find a job and stay attached to the labor force
- Evidence based practice. CEO has been proven to reduce recidivism through a 3 year random assignment trial
- Outcomes. In the past decade, CEO has made over 18,000 job placements for people under criminal justice supervision

CEO PROGRAM MODEL

1

RECRUITMENT

TRANSITIONAL EMPLOYMENT

All Life Skills Education graduates are placed into transitional employment on CEO work crews

2

LIFE SKILLS EDUCATION

Participants attend a 4-day life skills education course

 Participants are recruited, ideally, within 90 days of release

JOB COACHING

Prepares
participants to
become "Job Start
Ready" and eligible
for placement
services

JOB DEVELOPMENT/ PLACEMENT

Matches participant w/ potential employment opportunities

- After completing the brief Life Skills Education all participants are immediately employed on a transitional work crew
- While working on a transitional work crew participants are assessed to determine their "job start readiness" (JSR)
- All job start ready participants work with a job developer to secure full-time employment, while still working 3-4 days a week on the work crews

JOB PLACEMENT

Participants are placed into unsubsidized employment

6

RETENTION SERVICES

12 months of ongoing support after placement including monetary incentives (Rapid Rewards)

- After job placements CEO provides up to 12 months of retention services including monetary incentives and case management
- If a participant loses their job they can return to CEO, reengage with a work crew and work with a Job Developer on a new job placement

CEO EVALUATION RESULTS

In 2012, MDRC released the results of a three-year random assignment evaluation of CEO, sponsored by the US Department of Health and Human

CEO's Impact on	Finding	Outcomes
Public Safety	Statistically significant reductions on all measures of recidivism	Over 20% reduction in reconviction and returns to incarceration
Employment	Substantial increase in employment early on & some positive impacts on long term employment for some populations	1 st year improvements were substantial (44%), but faded over time
Public Spending	Over 3:1 Benefit: Cost Ratio	Up to \$3.30 saved for every tax payer dollar spent

BEST RESULTS WITH HIGHER RISK CLIENTS

These results were driven by those recently released from incarceration.

Transitional Job Economic Impact

of Transitional Participants

805

Total Transitional Earning

\$1,069,244.00

TJ Taxes Paid

\$213,848.80

Total # impacted by Transitional Participants

of Children

853

Impacted

1,658

Post TJ Economic Impact

Total Participants Placed

296

Total # impacted by Placements

of Children

Impacted

368

664

Q4 2015 - 59% Employed - *est. 20hrs per week w/Avg \$11.00 per hr

Est. Gross Earning

\$1,979,120.00

296 Participants claimed 368 non-custodial dependents * Low-Income Guidelines Avg 165.00 per month payment = \$48,840

Q4 2014 - 59% of = 173 participants * 1,040 hrs part-time * \$11.00 per hr. avg starting wages = \$1,979,120

* CEO only qualifies a job if it is over 20hrs per week and can be verified by paystub

CEO San Diego Outcomes

(as of 10/30/15)

Life Skills Completions: 913

Transitional Employment: 805

Job Placement: 398

Job Retention @90 days: 64%

CEO'S 4 STEPS THAT WORK

Life-Skills training
Transitional work
Permanent placement
Post - placement



LIFE-SKILLS TRAINING

A week-long class teaching clients crucial business skills with individualized guidance and program - long continued support.



TRANSITIONAL WORK

Temporary employment for clients at CEO work sites paying \$80 each day.



PERMANENT PLACEMENT

Clients attend job developer meetings and interview for full-time employment.



POST-PLACEMENT SUPPORT

One year of continued client contact and structure to ensure stability.



CEO EXPANSION PLAN



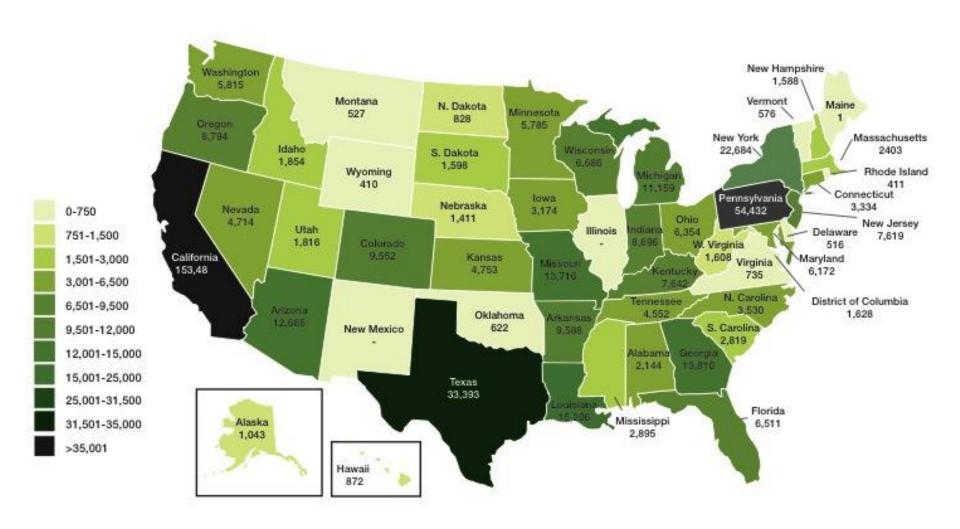
Continue to fulfill the human potential of individuals, families, neighborhoods and communities.

Shift public attitudes towards reentry policy and people with criminal convictions.

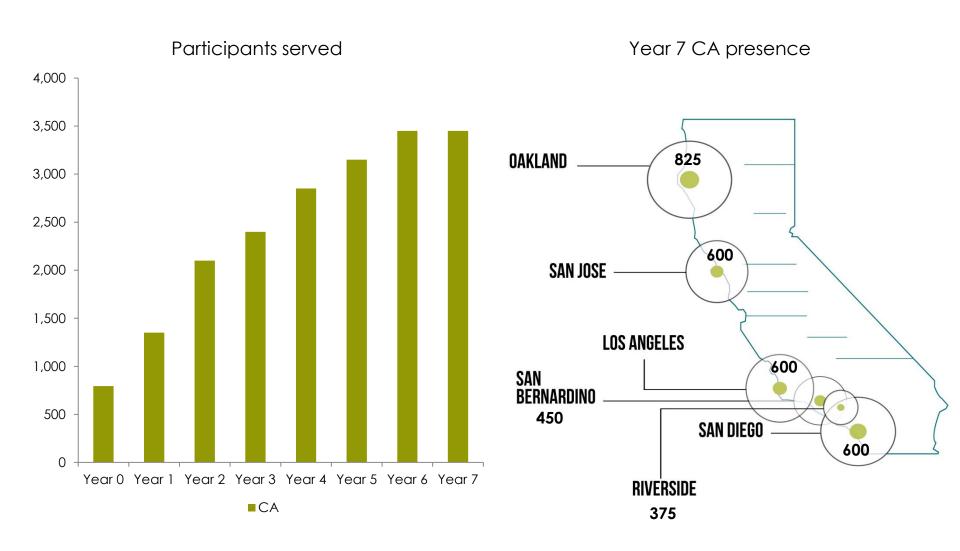
Transform social, fiscal and labor practices that will support this growth.



SHOWING THE NEED



California Growth: Participants



*1,600 *1,152 *216 **PARTICIPANTS** SERVED: 2009-2010 2011-2013 2014 **NEW YORK STATE** NATIONAL NATIONAL 1996 **EXPANSION EXPANSION EXPANSION** Incorporation Oakland, CA **New CA Site Albany** as 501(c)(3) in **Buffalo** San Diego, CA State X **New York State** Rochester San Bernadino, CA Tulsa, OK Oklahoma City, OK Binghamton, NY

Safer streets.



Healthier families



Stronger communities.



CEO helps changed lives work better.













Thank you.

November 3, 2015